



VICTORIA HOUSE
RESORT & SPA ~ BELIZE

RESORT INFORMATION PACKAGE





TABLE OF CONTENTS

2	Table of Contents
3	Welcome to Victoria House Resort & Spa
4	Traveling to Belize
6	Resort Site Map
7	Resort Amenities
8	Activities
9	Victoria House Spa
10	Fitness Center
11	Dining
12	Victoria House in Motion
13	Travel Tips
15	Contact



WELCOME TO VICTORIA HOUSE RESORT & SPA

Casual and Elegant Beachfront Resort & Spa on Ambergris Caye

Thank you for your interest in Victoria House Resort & Spa located on Ambergris Caye in Belize. We would love to share more information about our luxurious property that will assist you in organizing your trip.

Planning a vacation can be overwhelming, and we want to ensure your stay at Victoria House is as relaxing as possible.

Victoria House is a luxury boutique resort located on Ambergris Caye, the largest island in Belize. Perched right on the edge of one of the world's most stunning natural wonders, the Belize Barrier Reef, Victoria House offers the ideal combination of relaxation and adventure. No matter what type of vacation you're planning, you will find what you're looking for at Victoria House.

The luxury extends beyond our relaxing Casitas, Staterooms, Suites, Villas and includes a wide range of resort amenities.

Victoria House has two onsite restaurants: Admiral Nelson's Beach Bar and Palmilla Restaurant, with a poolside patio. At Palmilla's you can enjoy oceanfront dining, including fresh local fish prepared by our highly-trained chefs. Admiral Nelson's is a unique blend of family diner and tapas joint, and is a great place to unwind after a full day of exploring.

If you are coming to Belize in search of adventure, we have an on-site tour desk and dive shop to assist with booking activities during your stay. Perched just outside your doorstep is the Belize Barrier Reef, a 190-mile-long (300 km) section of the Mesoamerican Barrier Reef System, the world's largest coral reef system as of 2019. Dive into the world-renowned Blue Hole, explore ancient Maya ruins, and cave tube through the Maya underworld.

We look forward to welcoming you.



THE VICTORIA HOUSE EXPERIENCE

Seclusion, Relaxation, and Adventure

Victoria House Resort & Spa is a luxury boutique resort located on Ambergris Caye, the largest island in Belize.

Perched right on the edge of one of the world's most stunning natural wonders, the Belize Barrier Reef, Victoria House offers the ideal combination of seclusion, relaxation, and adventures.

Beyond our luxurious Casitas, Staterooms, Suites, and Villas, the resort also features a wide range of amenities. Victoria House has two onsite restaurants: Admiral Nelson's Beach Bar and Palmilla Restaurant, with a poolside patio.

No visit to Victoria House would be complete without spending some time at the Victoria House Spa. At 3,500-square feet, the modern facility is the largest of its kind on Ambergris Caye.

Attached to the full-service spa, our 500 square foot fitness center is air-conditioned and equipped with everything you'll need to stay fit on vacation.

If you are coming to Belize in search of adventure, we have an on-site tour desk and dive shop to assist with booking activities during your stay. Dive into the worldrenowned Blue Hole explore ancient Maya ruins, and cave tube through the Maya underworld.

We look forward to welcoming you.

GETTING HERE

Traveling to Belize

Victoria House is located south of San Pedro on Ambergris Caye, Belize. Daily flights to Belize are available from many major cities, including Miami (2 hours), Houston (2.5 hours), Atlanta (3.5 hours), Denver (4 hours) and many more.

International flights all arrive in Belize City (BZE), and from there, you will make your way to the island of Ambergris Caye.

Traveling to Ambergris Caye

Ambergris Caye is located approximately 35 miles from Belize City, and is typically reached by catching a 15-minute commuter flight.

Once you've booked your international flights, our Reservation Office can assist you with arranging domestic flights.

Alternatively, you may take a water taxi from Belize City to Ambergris Caye. The boat ride is 1.5 hours. If you'd like to arrive by water taxi, please contact us and we can assist with schedules and pricing.

Getting to Victoria House

Victoria House is only a 10-minute drive from the San Pedro airport on Ambergris Caye. We are pleased to offer airport transfers for our guests to ensure a smooth arrival and departure.

For guests who book their domestic flights through our reservations office, the round trip ground transfer charge is included in the booking.

For guests who book their own domestic flights, round trip ground transfers can be arranged for \$5 per person. If you do book your own domestic flights, please be sure to provide us with your arrival and departure times so that we can schedule your pickup from the San Pedro airport.

For guests traveling to Ambergris Caye by water taxi, we recommend taking a taxi to the resort. Taxis are readily available, and the fare is approximately \$5 USD. You may also contact Victoria House when you arrive and we can arrange to have a driver to meet you at the water taxi terminal.

Please don't hesitate to contact us if you have any further questions, or would like assistance arranging your domestic flights or transfers at info@victoria-house.com or 1-800-247-5159.



U.S.A.

Houston

Miami

2.5 Hours

2 Hours

Ambergris Caye

Belize

Ambergris Caye

San Pedro

Victoria House

RESORT SITE MAP

Exploring Victoria House Resort & Spa

Victoria House is on the East side of Ambergris Caye. The resort is located near Coconut Drive, a tranquil road that takes you in to nearby San Pedro. All rooms provide a view of the Caribbean Sea and are just steps away from the beach.



Victoria House Site Map

- A, D & E - Luxury Two Bedroom Villas
- B - Infinity Suites (2 BR Units - Duplex)
- C - Infinity Suites (1 BR Units - Duplex)
- F - Infinity Pool (70' Foot Lap Pool)
- H - Palmetto Rooms Building (20, 21, 24 & 25)
- I - Palmetto Rooms Building (18, 19, 22 & 23)
- J - Admiral Nelson's Bar
- K - Front Desk
- L - Palmila Restaurant (Ground Floor)
- L - Coral & Hibiscus Suites, Stateroom, Palmetto Room 11 (2nd Floor)
- M - Beach Front Pool
- N - Casitas
- P - Rainforest Suite
- R - Casa Playa Blanca
- T - Casa Del Sol
- U - Casa Azul
- W - Spa and Fitness Center



RESORT AMENITIES

Enjoy World-Class Service & Amenities During Your Stay

Your stay at Victoria House includes exclusive access to resort amenities. During your visit, you will enjoy the following:

- Complimentary continental breakfast
- Complimentary WiFi throughout the property
- Complimentary use of bicycles
- Complimentary use of kayaks
- Complimentary parking
- Palmilla Restaurant
(breakfast, lunch & dinner)
- Admiral Nelson's Beach Bar
- Poolside patio and beach services
- Onsite dive shop
- Full service spa
- Fitness Center
- Beachfront pool & patio
- Outdoor infinity-edged pool
- Patio umbrellas
- Non-smoking rooms
- Private beach
- Lounge chairs
- Stand up paddleboards rentals
- Onsite wedding planner
- Daily housekeeping
- Babysitting & child services
- Airport shuttle
- Concierge services
- Tour desk
- Public gardens, terrace and sun terrace
- Laundry
- Gift shop

ACTIVITIES

Diving, Fishing, Caving, & More

Victoria House Resort & Spa will serve as your Caribbean home away from home, but for those who come to Belize in search of adventure there are plenty of tours to choose from.

With the Belize Barrier Reef just beyond our shores, there's no better place to get in the water. Whether you want to snorkel or try diving for the first time, our Fantasea dive shop will help you experience the local marine life. Or, if you've always wanted to see the famous Blue Hole, taking an aerial tour for a bird's eye view.

These examples are just the beginning! Tours of Mayan ruins, birding, fishing, and more can all be arranged during your stay. If you'd like more information on each adventure, please visit the Activities section of [our website](#).



VICTORIA HOUSE SPA

Relax & Rejuvenate

No visit to Victoria House would be complete without spending some time at the Victoria House Spa, our beautiful 3500 square foot spa facility. Designed in a Caribbean-colonial style, and set amongst coconut palms, flamboyants and bougainvillea, discover a place for relaxation, inspiration, and indulgence.

Our team of skilled massage therapists and estheticians offer a wide variety of body and beauty treatments. Choose from an array of rejuvenating services including body wraps and scrubs, facials, waxing, wellness rituals, masques and more. We also offer special treatments for couples, bridal parties, expectant mothers, and even a "Junior" menu for children aged 12 and under.

For more information on our services or to place a reservation, please visit our website, phone (011) 501-226-2067 or email at spa@victoria-house.com.

Guests are also welcome to stop by the spa or visit the front desk and we'd be happy to make arrangements for your spa experience.

Hours of Operation: 9:00 AM – 5:00 PM daily*

[Click here for Spa menu](#)

**After 5 appointments can be arranged if desired*



FITNESS CENTER

Stay Active During Your Vacation

Your stay at Victoria House Resort & Spa includes exclusive access to our 500-square foot fitness facility. The fitness center is air-conditioned and equipped with everything you'll need to stay fit while on vacation, including:

- Matrix elliptical machines
- Matrix treadmills
- Free weights
- Medicine and exercise balls
- Weight-training benches
- Ab-training bench
- Flat-screen television
- Fresh hand towels
- Shower facilities

There is also a large enclosed courtyard that hosts yoga three times a week.

Hours of Operation: 6:00 AM – 10:00 PM daily.



DINING

From Fine Dining to Beach Bar

Your culinary experience at Victoria House Resort & Spa can be as casual or as formal as you like. There are three conveniently located, on-site options for all your dining needs.



Palmilla Restaurant

This full-service restaurant serves breakfast, lunch, and dinner daily. Relax and enjoy first-class dining with a world-class view of the Caribbean Sea. Dine inside in air-conditioned comfort or chose to take your meal under the stars on the veranda. Vegetarian, vegan, and gluten-free options are available with advance notice.

Hours of Operation 6:30 AM – 9:00 PM

Reservations are encouraged.



Admiral Nelson's Bar

This palapa-style beach bar overlooks the Belize Barrier Reef and Caribbean Sea. Admiral Nelson's offers a fun and laidback atmosphere—the ideal spot to kick back and enjoy tasty appetizers and an ice-cold beer or signature cocktail. There are a wide variety of board games available for guests.

Hours of Operation 7:00 AM – 11:00 PM



Private Dinners

Let our staff help create a magical night, where you dine in the seclusion of our pier gazebo or at your private table on the beach, lit with tiki torches under the tropical sky. The highly trained chefs from our Palmilla Restaurant will prepare your choice of culinary delights from our dinner menu, making for a memorable evening. Private dining starts at \$100 for parties up to four, plus an additional \$20 per person for parties larger than 4. Advance bookings are recommended (and a minimum of 24-hours notice is required). If a private dinner is of interest, please contact us at 1-800-247-5159 or 713-344-2340 and we would be pleased to make the arrangements for your special evening!

** Please inform us of any allergies or food sensitivities prior to your arrival.*



VICTORIA HOUSE RESORT & SPA IN MOTION

Immerse yourself in Victoria House with this video and get a sense of all that awaits you on Ambergris Caye!

<https://www.victoria-house.com/photos/videos/>



TRAVEL TIPS

Here are a few travel tips that will help you plan your stay in Belize.

Getting Around

Golf carts are the easiest way to get around Ambergris Caye and are available for rental at the resort. Bicycle rentals are offered free of charge to guests at Victoria House Resort & Spa. There are also taxis available.

What to Pack

You're in the tropics, so we recommend packing cool and comfortable clothing. Sandals and flip flops are fine for the beach, however, you're going to need sturdy walking shoes for walking into town or for excursions and adventures. Sunglasses, sunscreen, and a hat are essential. We encourage our guests to purchase "reef safe" sunscreen.

Drinking Water

Victoria House Resort & Spa provides complimentary bottles of drinking water in all rooms. The tap water in Ambergris Caye is treated city water, but bottled water is available upon request at all restaurants on the island. Any ice used in drinks is made from filtered water.

Insects

It is highly recommended you bring insect repellent with you as insects in the tropics are a way of life. And if you are prone to bites, an after bite remedy is also recommended

Tipping

A 10% service charge is added to your accommodations, and any food/beverage purchases include a 11.75% service fee. Tipping is at the discretion of our guests for any other services received at Victoria House including our spa, tour center and dive shop. A 10-15% gratuity is common and appreciated throughout Belize when good service is received.

Insurance

There are a number of medical insurance plans you can purchase before your trip. While the cost of medical care is quite low in Belize, it is still recommended you purchase insurance before you leave for your destination.

Medical Care

While there's no hospital on Ambergris Caye, a number of medical practitioners are available who can make house calls for under \$100 USD. There is also a polyclinic with a doctor on call 24 hours a day.





Hours of Operation

Reservations Office

Monday to Friday 8:00 AM – 5:00 PM CST

Front Desk

6:00 AM – 10:00 PM

Victoria House Spa

6:00 AM – 5:00 PM

Palmilla Restaurant

6:30 AM – 9:00 PM

Tour Desk & Fantasea Dive Shop

8:00 AM – 4:00 PM

Fitness Center

6:00 AM – 10:00 PM

Admiral Nelson's Bar

7:00 AM – 11:00 PM

Contact Information

Toll-free USA 1-800-247-5159 | 713-344-2340

Belize Local 501-226-2067 (from USA or Canada dial 011)

Email info@victoria-house.com

Website www.victoria-house.com



Reader's Award
Central & South America



Best for Weddings, Parties
& Celebrations
Central & South America



Best Waterside Hotel
Central & South America